

Newsletter September 2013

Nuusbrief September 2013

Dear All

### **Message from Chairman**

It is my privilege to chair the committee elected by the residents at our previous Annual General Meeting. As you can see from this newsletter, our committee are actively involved in all those issues that have a direct bearing on the quality of life in our suburb. My perception is that we are fairly successful at it. If there are any issue that you feel that we as a committee should attend to, please do not hesitate to contact us. A special word of thanks goes to the committee members for their unstinting commitment.

### **Bontrokkie Street**

Members of the committee have worked hard to ensure that the new development here meets the relevant regulations and will ultimately improve the aesthetic appeal and safety of this street.

### **Security Cameras**

A second camera has been purchased and installation towards the Lynwood Road side of Die Wilgers is planned.

### **New Initiatives**

A plan to reach *all* residents in Die Wilgers is being launched – new and well-established residents; the elderly, middle-aged, young, fancy-free; couples, newly-weds and families!

The DWRA will host information tables once a month at local shopping centres starting with Willows Crossing. There will be DWRA brochures and newsletters, pamphlets and information and people to chat to on how your involvement and contributions can help maintain and enhance the suburb.

They would also like to invite new residents to seasonal get-togethers. These neighbourly meet-and-greet socials will help them learn about the work and efforts of the DWRA and to ask any questions. Further details to be announced!

Geagte Inwoners

### **Boodskap van Voorsitter**

Dit is my `n voorreg om voorsitter te wees van hierdie komitee wat tydens die vorige jaarvergadering verkies is. Soos u kan sien van die nuusbrief, is die komitee aktief betrokke in al die faktore wat `n direkte impak het op die lewenskwaliteit van ons inwoners. My waarneming is dat ons redelik suksesvol is daarmee. As daar enige saak wat u voel deur die komitee aangespreek moet word, kontak ons gerus. Spesiale dank aan die komiteedele vir hul volgehoue toewyding.

### **Bontrokkiestraat**

Lede van die komitee het hard gewerk om te verseker dat hierdie nuwe ontwikkeling voldoen aan die betrokke reëls en regulasies sodat die voorgestelde ontwikkeling sal bydra tot die estetiese voorkoms en die veiligheid van die straat.

### **Sekureiteitskameras**

`n Tweede kamera is aangekoop en sal nader aan die Lynnwoodweg gedeelte van Die Wilgers geïnstalleer word.

### **Nuwe Inisiatiewe**

`n Plan om uit te reik na alle inwoners in Die Wilgers word geloods – nuwe en gevestigde inwoners; die ouer garde, middeljarige, jong mense, paartjies, pasgetroudes en gesinne word almal betrek.

Die DWRA sal inligtingstafels eenkeer `n maand by ons plaaslike winkelsentrums beman, beginnende by Willows Crossing. Daar DWRA nuusbriewe en brosjures, inligting en mense om mee te gesels oor hoe jy betrokke kan raak en jou bydra kan lewer ons buurt se status te handhaaf en te verbeter.

Ons wil ook nuwe intrekkers gereeld bymekaar kry. Hierdie geleentheid sal benut word om nuwelinge in te lig oor die werk en bedrywighede van die DWRA en om vrae te beantwoord. Verdere inligting sal later beskikbaar gestel word.

### **Patrollers**

We are proud of Die Wilgers status as a suburb with one of the lowest crime rates in Pretoria. This is achieved through residents' diligent green-

light patrolling with the support of ComSafe. The patroller's database is being updated and we appeal to all of you volunteer your time and/or to recruit willing patrollers. With enough people rotating on the time table we can reach a goal of all 2-hour slots filled and you may be on patrol once every 3 – 4 weeks.

Please send an email to [Alan.Hall@up.ac.za](mailto:Alan.Hall@up.ac.za) with:

- Which day/s of the week are most suitable to you?
- What time of day or night do you prefer?
- Would you prefer to patrol with the same partner every time? If so, who is this person?
- Any suggestions on how to make patrolling easier and more effective are welcomed.

New patrollers will be asked to complete a form in respect of volunteering their time and resources and there are some guidelines on patrolling effectively. Patrolling may help prevent you or a neighbour from the trauma of crime and everybody appreciates seeing the green-lights on their rounds. At the end of the newsletter is a summary of some of Dr. Zinn's findings on residential robberies in South Africa.

### **Year-end functions**

The DWRA hopes to hold another car park braai towards the end of the year for all residents of Die Wilgers.

In the mean time start thinking of how you can hold a complex or street braai to celebrate Summer 2013 and promote community activities as we progress into 2014. You can let us know what you are arranging by email to: [committee@dwra.co.za](mailto:committee@dwra.co.za)

### **Financial Contributions**

Your annual DWRA contributions helps pay for legal and administration fees incurred through action taken on issues that affect us. We also use your contributions to pay for the purchase and running our safety cameras. We do not have a membership fee but rely on voluntary contributions by you. We can honour our commitments if we receive approximately R250

### **Patrollies**

Ons is trots op Die Wilgers se status as een van die gebiede met die laagste misdaadkoers in Pretoria. Dit word bereik deur die inwoners se volgehoue groenlig-patrollies, met die hulp van ComSafe. Die patrolliedatbasis word opgedateer en ons versoek inwoners om deel te neem. Met genoeg mense wat op die patrollierooster roteer, sal ons die doel bereik om voortdurend 2-uur gleuwe te vul en elkeen patroller slegs eenkeer elke 3-4 weke.

Stuur 'n epos aan [Alan.Hall@up.ac.za](mailto:Alan.Hall@up.ac.za) met:

- Watter dag van die week sal jou pas
- Watter tyd van die dag / nag sal jy verkies
- Sal jy verkies om elke keer met dieselfde persoon te patroller? Indien wel, wie is die persoon?
- Enige voorstelle om die patrollies makliker of meer effektief te maak, word verwelkom.

Nuwe patrolleerders sal gevra word om 'n vorm in te vul. Daar is riglyne opgestel om effektiewe patrollies te verseker.

Patrollies kan voorkom dat jy of 'n buurman misdaad-trauma ervaar. Ons almal waardeer die groenligte. Aan die einde van die nuusbrieff is 'n opsomming van Dr Zinn se bevindinge omtrent huisinbrake in Suid Afrika.

### **Jaareinde**

Die DWRA hoop om weereens vir al die inwoners van Die Wilgers, 'n braai te hou in 'n parkeerarea, aan die einde van die jaar.

Intussen, help dink solank aan idees vir 'n kompleks- of straatbraai om die 2013 somer te vier en die gemeenskapsaktiwiteite te bevorder. Julle kan ons laat weet wat julle reël deur 'n epos te stuur: [committee@dwra.co.za](mailto:committee@dwra.co.za)

### **Finansiële Bydraes**

Jul jaarlikse DWRA bydraes help betaal die regskostes en administratiewe fooie wat aangegaan word vir aksies oor sake wat ons almal raak. Ons gebruik ook die bydraes vir die aankoop en onderhoud van sekuriteitskameras. Ons het nie 'n lidmaatskapfooi nie maar is afhanklik van 'n vrywillige bydrae van inwoners. Ons kan ons verpligtinge nakom as ons R250 per jaar, per gesin ontvang. Ons bankbesonderhede is hierbo in die briefhoof.

annually from each family. Please see our banking details on the letterhead.

### **Oulandsloop Report**

The "Friends of Oulandsloop" convened at the park on 24<sup>th</sup> Aug 2013 at 10:00. Twenty two residents attended and five apologised.

The following issues were discussed;

\*The management of the park is in line with the concept of a "veld park". It is not a nature reserve nor a manicured garden. The main maintenance issues are the regular cutting of long grass for safety purposes, the cleaning of rubbish and the care for the 108 newly planted trees.

\*The only outstanding work of the contractor is the sowing of indigenous seeds after the first summer rains.

\*The palisade fencing could not be completed by the municipality due to a lack of funds but it will receive attention as soon as funds are available.

\*Pedestrians, bicycles and dogs are welcome in the park. Dog owners should note that dogs should be on a leash but we all agreed that a well trained dog, should be allowed to walk without a leash as long as it does not create a nuisance for other people. Should any incident occur while a dog is not on a leash, the owner is liable for damages.

\*Dog faeces are becoming a problem because so many more people are using the park to walk their dogs. A suggestion that all faeces should immediately be picked up by the dog handler, was proposed but we agreed that if all the dog walkers will take care not to allow their dogs to use the walkways as a toilet, the situation is tolerable.

\*Dog owners, especially those with dogs not on leashes, should not use the ground nesting birds (dikkoppe and kiewiete) as exercising material. They struggle to raise their chicks with the dogs chasing them during the day and the cats harassing them at night. Please stay away from their nesting areas as well.

\*Suspicious people in the park should be reported to Comsafe (0861122407). Note that no one should be in the park between 21:00 and 05:00. Please be on the alert for schoolboys using the park as a place to smoke dagga during school hours. Please contact the respective school.

We finished the meeting with a rubbish pickup exercise and the park looked much better thereafter.

Thanks to all of you for looking after our own park  
Theuns Erasmus

Convenor: Friends of Oulandsloop

### **Oulandsloop :verslag**

Die "Vriende van Oulandsloop" het op 24 Aug. 2013 in die park vergader. Twee en twintig inwoners was teenwoordig en vyf het verskoning gemaak.

The volgende sake is bespreek;

\*Die Park word bestuur as 'n "veld park". Dit is dus nie 'n natuur reservaat nie en ook nie 'n tuin nie. Die belangrikste bestuurs aangeleenthede is die sny van lang gras as 'n veiligheidsmaatreël, die optel van vuilis en die onderhoud van die 108 nuut aangeplante boompies.

\*Die enigste uitstaande saak sover dit die kontrakteur aangaan is die saai van inheemse grassaad op die gebiede wat deur die konstruksie versteur is sodra die eerste somer reëns val.

Die palissade heining kon net gedeeltelik deur die munisipaliteit voltooi word wees 'n gebrek aan fondse. Dit sal aandag geniet sodra fondse beskikbaar kom.

\*Voetgangers, fietse en honde is welkom in die park maar al die gebruikers word versoek om die park so te benut dat nie hulle of hul fietse of honde, 'n steurnis vir ander gebruikers is nie. As 'n hond nie aan 'n leiband loop nie, en daar kom probleme met kinders, ander honde of voetgangers, sal so 'n eienaar aanspreeklik wees vir enige skades. Ons het almal saamgestem dat afskoon alle honde aan leibande behoort te wees, goed geleerde honde wel los kan loop mits hul eienaars volle beheer oor hulle het.

\*Hondemis is besig om 'n probleem te word omdat die park al hoe meer benut word as stapplek vir honde. 'n Voorstel dat alle honde eienaars dadelik hul hond se mis moet optel, is bespreek maar die konsensus was dat solank daar geen gemors op die looppaadjies self is nie, dit aanvaarbaar is. Indien jou hond dus op die looppaadjies of klippe sou mis, verwysder dit asb. dadelik terwille van die vele ander gebruikers van die park.

\*Honde eienaars, en dan veral die wie se honde nie aan leibande is nie, word versoek om die grond broeiende voëls (dikkoppe en kiewiete) nie as oefen materiaal vir hul honde te gebruik nie. Die voëls het reeds probleme om hul kuikens groot te kry tussen die gejaag van honde in die dag en die jag deur katte in die nag.

Twyfelagtige karakters in die Park kan aangemeld word by Comsafe (0861122407) wat dan die nodige stappe sal neem. Let op daar geen persone in die park tussen 21:00 saans en 05:00 soggens mag wees nie. Daar is 'n probleem dat sommige skoolkinders gedurende skooltyd die park misbruik as 'n plek om dagga te rook. Skakel asb. die betrokke skool as u dit sou opmerk.

Na die vergadering het ons almal rommel opgetel. Die park het toe baie skoner gelyk.

Dankie aan almal wat vir ons park omgee. 'n Spesiale woord van dank aan Sonja Hekman van die parke afdeling en haar span wat spesiale moeite doen met die park se onderhoud.

Theuns Erasmus

Sameroeper: Vriende van Oulandsloop

## Helpful Contact Telephone Numbers

Waste Management Complaints	012 - 358 0577/9
Domestic Bin Complaints, East	012 - 358 0562
By-law Offences e.g. illegal street trading, night-club activities <i>Toll-free</i> 080 111 1556	012 - 358 0070
Electricity-related Complaints	012 – 339 9111 <i>Toll free</i> 080 111 1556
Tshwane Bus Services	012 – 358 2124/0043/0231
Storm water drainage, pothole repairs <a href="mailto:pothole@tshwane.gov.za">pothole@tshwane.gov.za</a>	012 – 358 0614
Reporting of water problems Proes Street Depot	012 – 358 2111 012 – 358 8999 012 – 327 0147
Power Failure Power failure reporting by sms: sms “power” and your electricity account number	012 - 339 9111 012 – 358 9999 choose option 2 then option 4 082 6120 333
Bins not lifted / emptied or email <a href="mailto:andrebe@tshwane.gov.za">andrebe@tshwane.gov.za</a>	012 - 358 9461 012 – 358 0592
Fire and Emergency Medical	10177 012 – 358 2124 012 – 310 6200
Metro Police Accident Report	012 – 358 7244 012 – 358 7114
Traffic Fines Info.	012 – 358 7154 / 7157 / 7088 / 7089
Reporting faulty street lights <a href="mailto:streetlights@tshwane.gov.za">streetlights@tshwane.gov.za</a> or <a href="mailto:trafficsignalfaults@tshwane.gov.za">trafficsignalfaults@tshwane.gov.za</a>	080 1111 556 or 012 – 358 9999 / 012 – 3582540/1 or 012 – 339 9111 (24 Hours)

## Handige Telefoonkontaknummers

Vullisbestuurklagtes	012-35805
Huishoudelike vullisblik-klagtes, in die Ooste	012-35805
Oortreding van munisipale verordeninge b.v. onwettige straathandel, nagklubaktiwiteite <i>Tolvry</i> 080 111 1556	012 - 358 0070
Elektrisiteitsverwante klagtes	012 – 339 9111 <i>Tolvry</i> 080 111 1556
Tshwane busdienste	012 – 358 2124/0043/0231
Stormwaterdreinerings, herstel van slaggate <a href="mailto:pothole@tshwane.gov.za">pothole@tshwane.gov.za</a>	012 – 358 0614
Aanmeld van waterprobleme Proesstraat-depot	012 – 358 2111 012 – 358 8999 012 – 327 0147
Kragonderbreking Sms-aanmelding van kragonderbreking: sms “power” en jou elektrisiteitsrekeningnummer	012 - 339 9111 012 – 358 9999 kies opsie 2 dan 082 6120 333
Asblikke nie gehaal/leeggemaak nie of epos <a href="mailto:andrebe@tshwane.gov.za">andrebe@tshwane.gov.za</a>	012 - 358 9461 012 – 358 0592
Brand en mediese noodgeval	10177 012 – 358 2124 012 – 310 6200
Ongelukaanmelding by Metro Polisie	012 – 358 7244 012 – 358 7114
Inligting oor verkeersboetes	012 – 358 7154 / 7157 / 7088 / 7089
Aanmelding van straatligte buite werking <a href="mailto:streetlights@tshwane.gov.za">streetlights@tshwane.gov.za</a> of <a href="mailto:trafficsignalfaults@tshwane.gov.za">trafficsignalfaults@tshwane.gov.za</a>	080 1111 556 of 012 – 358 9999 / 012 – 3582540/1 of 012 – 339 9111 (24 uur)

## **SUMMARY OF RESIDENTIAL ROBBERY RESEARCH by Dr. ZINN (Pretoria)**

- Eight out of 10 residential robberies are committed with the help of information from employees past and present.
- Robbers will monitor the home for as long as two weeks.
- Most attacks occur between 19h00 and midnight as people are relaxed, cooking or watching TV and security systems are not activated. However robberies can occur at any time.
- Anyone displaying any form of wealth can be a target.
- 97% of robbers are armed.
- On average an armed robbery gang has four members.
- Most robbers' homes or bases are 10-30min drive from the target address.

### **DETERRENTS**

- Electric fences; Detection beams; CCTV; Lights
- Small dogs that sleep in the house – robbers consider this to be the biggest deterrent of all. (for households able to provide the correct care for their chosen breed of dogs)

### **RECOMMENDATIONS**

- Given that your home and movements may be watched, deviate from your routines regularly – leave and return from home at different times, use different routes and visit different shops to what you typically go.
- Employ extreme caution when hiring domestic staff and other service providers. Be careful who you let into your home.
- Trim back shrubs and trees so that a burglar cannot conceal himself while attempting to open a window or door. Plant prickly thorn bushes as a cheap deterrent if possible.
- Don't place outdoor furniture too near the house as they can be used as an easy stepladder onto the roof.
- Spread clear automotive grease or Vaseline onto metal drainpipes if they are close to second floor windows.
- Extend security awareness beyond your house walls. Don't leave anything around the yard that might help a burglar get into your house. Ladders, stackable boxes or garden tools should be locked away so that burglars cannot use the property owners own tools to break in.

## **OPSOMMING VAN VERSLAG OOR RESIDENSIËLE DIEFSTAL deur dr. Zinn (Pretoria)**

- Agt uit tien residensiële diefstalle word met behulp van inligting van vorige en huidige werknemers gepleeg.
- Rowers monitor wonings tot twee weke lank.
- Die meeste aanvalle vind tussen 19h00 en middernag plaas aangesien mense ontspanne is, kos maak of TV kyk, en sekuriteitstelsels nie geaktiveer is nie. Rooftogte kan egter enige tyd gebeur.
- Enigeen wat enige teken van welvaart toon kan 'n teiken wees.
- 97% van rowers is gewapen.
- 'n Gewapende rowersbende bestaan gemiddeld uit vier lede.
- Die tuiste of basis van die meeste rowers is binne 10-30 minute se ryafstand van die teikenadres.

### **AFSKRIKMIDDELS**

- Elektriese heinings, sekuriteitstrale, kringtelevisie, ligte.
- Klein hondjies wat binne slaap – rowers beskou dit as die grootste afskrikmiddel (vir huishoudings wat hulle verkose tipe hond goed kan versorg).

### **AANBEVELINGS**

- Aangesien jou woning en bewegings dopgehou kan word, verander jou roetine gereeld – wissel die tye wat jy jou woning verlaat en terugkeer, gebruik elke dag 'n ander roete en doen inkopies by winkels wat u nie normaalweg besoek nie.
- Wees uiters waaksaam as u huishoudelike werkers in diens neem of van diensverskaffers gebruik maak. Wees versigtig oor wie jy in jou woning toelaat.
- Snoei struik en bome sodat 'n rower nie daaragter kan skuil as hy 'n venster of deur probeer oopmaak nie. Indien moontlik, plant stekelrige/doringagtige plante as 'n goekoop afskrikmiddel.
- Waak daarteen om tuinmeubels te na aan die huis te plaas omdat dit as maklike hulpmiddels gebruik kan word om op die dak te kom.
- Smeer metaalafvoerpype met motorghries of Vaseline as hulle naby tweede-vloer vensters is.
- Brei sekuriteitsbewustheid uit verby die mure van jou woning. Waak daarteen om enigiets in jou erf te los wat rowers moontlik kan help om in jou huis te kom. Gereedskap soos 'n leer, kratte wat opmekaar gestapel kan word of tuingereedskap moet toegesluit word sodat rowers nie jou eie toerusting kan gebruik om in te breek nie.